

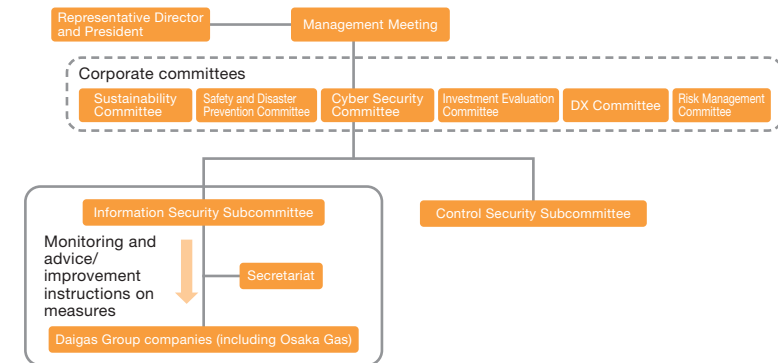
Information Security

Principle and Outline

The evolution of the Internet has led to sharp rises in leaks of confidential information, infections by computer viruses and other serious social issues, and the harm suffered by companies from such incidents increasingly extends beyond direct damage, even resulting in the loss of public trust.

As a business operator responsible for social infrastructure, the Daigas Group recognizes the importance of managing customer information and other data and has established the Cyber Security Committee in August 2019 as a corporate committee. The Cyber Security Committee is chaired by the Chief Digital & Information Officer (CDIO) (Representative Director and Executive Vice-President), who oversees the Group's information security and other technology-related activities, and consists of the heads of related organizations and other members. The Cyber Security Committee meets twice a year to formulate medium- to long-term security strategies, coordinate and promote cross-organizational measures to address security risks across the Group, and gives instructions on improvements as necessary. The Committee submits to the Management Meeting deliberation proposals and reports on important agenda items. Under the leadership of its subcommittee called the Information Security Subcommittee, the Committee strives to step up information security measures.

Information Security Promotion System (April 2026)



Efforts to Strengthen Information Security

Under the leadership of the Information Security Subcommittee, the Daigas Group has established a system to enhance its overall information security by deploying managers in charge of promoting information security at core companies of the Daigas Group and organizations in charge of supporting the management of Osaka Gas and by deploying staff in charge of promoting information security at other organizations and affiliated companies.

We periodically review and continue to implement the Daigas Group's Information Security Guidelines, telework guidelines, and guidelines which compile the requirements that must be observed when using the cloud services.

In addition, we strive to improve the information security awareness and skills of each and every employee. Our efforts to achieve this include conducting surveys and checkups regarding information security at group companies, formulating improvement plans for each of these companies, and having them implement suitable measures on an ongoing basis as well as providing education on information security to all Daigas Group employees and employees in charge of IT at each affiliate and organization. In FY2026, to enhance employees' information security awareness and enable them to respond appropriately to security incidents, we conducted simulation training on targeted email attacks, based on actual cases (for about 23,000 employees).

Moreover, in response to risks associated with the rapidly expanding use of AI, we are strengthening AI governance by, among other measures, establishing the AI Promotion Team within the DX Strategy Department in April 2026 to oversee AI-related governance, strategy, etc.

In addition to the above measures, we have conducted vulnerability assessments and introduced mechanisms to detect and prevent unauthorized access. We are reviewing various countermeasures from time to time to strengthen information security measures.

Major information security measures undertaken in FY2026

Constructing frameworks and systems	• Maintained and operated the Information Security Guidelines, etc.
	• Established the AI Promotion Team tasked with AI-related governance, strategy, etc.
	• Designed a proprietary platform for building AI agents
Auditing and checking	• Implemented voluntary information security inspections of affiliated companies
Education for employees	• Implemented training on targeted email attacks (for approx. 23,000 employees)
	• Implemented e-learning regarding information security (for approx. 15,000 employees)
	• Implemented e-learning regarding AI use (for approx. 8,000 employees)