

Social

Innovation Management Summary

Basic approach

The Daigas Group views technology as the foundation for its corporate competitiveness and views research and development as one of its most important strategies for differentiating itself from the competition. We also recognize that proactively leveraging digital technology for our business, creating innovative services, evolving data management, and reforming business processes will lead to improved business competitiveness.

While providing a stable supply of city gas in the Kansai region, the Group has expanded its business into peripheral areas and developed together with the region by working on research, development, and practical application of various new technologies that lead to comfortable lives and development of business for our customers.

To attain sustainable development and growth that address the needs of the environment and society, the Group will create new value and provide a wider range of services and new technologies to customers in collaboration with various stakeholders.

In the Medium-Term Management Plan 2026, we have positioned maintaining and improving the soundness and flexibility of management foundation and co-creating advanced, diverse solutions that meet customer values as our material issues to accelerate initiatives.

Theme	Items to be addressed	Specific initiatives		
Promoting business transformation with DX ⇒ P.071	• New service development • Operational process innovation • DX promotion structure enhancement Materiality Maintain and improve the soundness and flexibility of management foundation	Policy and promotion system We aim to become a “corporate group capable of keeping on changing” to continue providing value amid rapid change in society and the working environment as well as changes in customer values. We will proactively leverage digital technology, which is progressing rapidly, for our business and accelerate both value provision through new service creation and productivity improvement through operational process innovation. In April 2022, we established the DX Strategy Department at the Corporate Planning Headquarters, and the DX Committee, a corporate committee, performs cross-organizational coordination and promotion of DX for the entire Daigas Group. In FY2025.3, we worked on some initiatives, including Daigas X (Daigas Transformation), which reforms how to execute work, as well as an initiative to innovate both customer experience and operational processes in a joint team of business and digital talent. Initiatives undertaken in FY2025.3 • Created new customer experience • Transformed employee value through Daigas X (Daigas Transformation) • Worked on operational innovation by adopting SaaS and generative AI • Developed DX human resources (DX core staff: 243 employees) KPIs based on the materiality FY2025.3 materiality result <table><tr><td>Recruitment of DX core staff</td><td>243 employees</td></tr></table>	Recruitment of DX core staff	243 employees
Recruitment of DX core staff	243 employees			
Research and development/ intellectual property ⇒ P.074	• Research and development of technologies that contribute to achieving carbon neutrality • Technology development to ensure stable energy supply and safety • Research and development for the creation of new businesses • Securing and utilizing intellectual property rights	Policy and promotion system We aim to realize a carbon neutral society and promote research and development of technologies to ensure a stable energy supply and safety as well as to create new businesses. Based on the rules and regulations related to technological development, we make decisions on the implementation of technological development, allocate appropriate budgets according to the importance of the theme, and follow up on progress at the time of implementation. Initiatives undertaken in FY2025.3 • Promoted research and development, including that of methanation, to achieve carbon neutrality • Continued to promote technological development to ensure and improve safety, and research and development to create new businesses • Secured and utilized intellectual property rights in conjunction with business and technology development strategies • Launched comprehensive collaboration with the Research Center for Advanced Science and Technology, the University of Tokyo, with the aim of solving social issues of the future • Promoted the commercialization of natural material-derived ketone body OKETOA™ and antimicrobial and antivirus agent TioClean™.		
Creating new businesses ⇒ P.075	• Commercialization of the Daigas Group’s proprietary technologies • Development of new businesses through cooperation with diverse partners Materiality Co-create advanced, diverse solutions that meet customer values	Policy and promotion system We will commercialize the Daigas Group’s proprietary technologies and seek to create new businesses by combining our strengths with other companies’ technologies and services. We thus aim to increase the Group’s earnings, and contribute to resolving social issues. Starting in FY2025.3, we further strengthened the new business creation functions of the Next-Generation Business HQ and worked to create new businesses through co-creation with various organizations and external stakeholders. Initiatives undertaken in FY2025.3 • Promoted open innovation activities that actively integrate and utilize Osaka Gas’s technologies and needs and external parties’ technologies and ideas • Invested in two start-up companies to create new businesses related to carbon neutrality (natural hydrogen, next-generation concentrated solar thermal) • Created new businesses, such as those related to EVs, with partners KPIs based on the materiality FY2025.3 materiality result <table><tr><td>Creation of innovation</td><td>Social implementation of new services that contribute to low/decarbonization and efficient infrastructure maintenance</td></tr></table>	Creation of innovation	Social implementation of new services that contribute to low/decarbonization and efficient infrastructure maintenance
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Promoting Business Transformation with DX

Principle and Outline

We aim to become a “corporate group capable of keeping on changing” to continue providing value amid rapid change in society and the working environment as well as changes in customer values. We will proactively leverage digital technology, which is progressing rapidly, for our business and accelerate innovative service creation, data management evolution, and operational process innovation.

We will change our business operations to enable them to respond rapidly and flexibly to any changes to enhance productivity dramatically to create value sustainably for realizing Medium-Term Management Plan 2026 and Long-Term Management Vision 2030.

In the new age in which both our customers and services rapidly change, we will aim for transformation of the business itself and for innovation as a corporate group that can keep on changing by revising constantly and flexibly our business model, operations, rules, and systems, which used to be taken for granted.

To make a major transformation to realize our vision, we will work on building a promotion system driven by top management, strengthening human resources development, demonstrating the comprehensive strength of the Daigas Group, including OGIS-RI Co.,Ltd., and building alliances with our partner companies.

DX Promotion System

In April 2022, to realize “what we aim to be” and accelerate business transformation (creation of new businesses/sophistication of existing businesses/operational process innovation) and system transformation, we established the DX Strategy Department under the Corporate Planning Headquarters as an organization consolidating the Information/Communication Systems Department and the DX Promotion Office.

We also established the DX Committee as a company-wide committee to perform cross-organizational coordination and promotion of DX (business transformation utilizing digital technology) for the entire Daigas Group from the perspective of alignment with the business, IT and financial strategies, etc., and we aim to realize the group-wide vision and transform the business.

DX Strategy

1 New Service Development

We will offer various services with higher value by incorporating trends and the diverse needs of customers without delay. Services here do not only refer to the new businesses, but also encompass the enhancement of existing businesses that lead to an increase in the number of customer accounts, business opportunities, sales, etc.

To this end, utilizing valuable assets such as data becomes increasingly important. For example, we will make use of customer data and provide 1-to-1 communication that proposes optimal services at optimal timings for customers. In addition, we will accelerate the trial and error cycle and foster Group-wide customs and mindsets that enable the Group to move forward with new initiatives aggressively and quickly.

2 Operational Process Reform

We will also focus on merging and abolishing operations as well as standardizing and aggregating different procedural operations among organizations to broadly redesign the entire operational process.

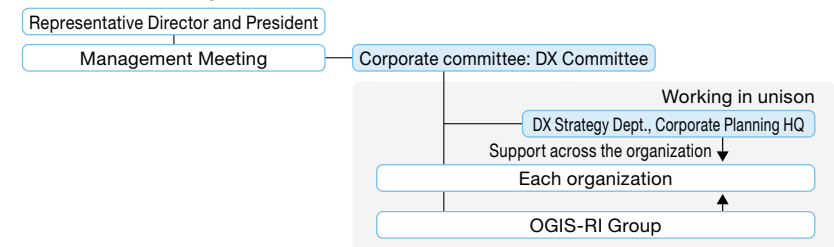
In addition, we will improve operational efficiency by incorporating SaaS^{*1}, generative AI, and other digital technologies into business operations. Simultaneously, we will reform ways of work and how to proceed with tasks through Daigas X. This will make room for deepening highly specialized operations and lead to better value provision to customers.

^{*1} SaaS: A service that allows users to use software via a network, such as the internet

3 DX Promotion Structure Enhancement

We established group-wide systems and structures to promote DX, with stronger collaboration with OGIS-RI Co., Ltd. in charge of the IT solution business. In addition, The Group will accelerate DX by demonstrating its collective strength and strengthening its human resources and structures through the development of core personnel who will be responsible for promotion and business transformation.

DX Promotion System



What We Aim To Be “A Corporate Group Capable of Keeping on Changing” Daigas Group's DX Strategy



^{*2} Daigas transformation: Reform of ways of work and how to proceed with tasks and creation of a work environment that enhances value for employees and the company

Key Initiatives

The Daigas Group is driving forward initiatives in line with its DX strategy. In order to promote employee understanding, the progress, results, etc. of specific initiatives are communicated through the internal portal website.

① New Service Development

Creation of new customer experience

A project has been launched involving approximately 70 employees from residential business divisions*, which perform customer-facing activities; the DX Strategy Dept., which promotes DX; and OGIS-RI Co., Ltd. The project is restructuring our business operations and systems that support those operations, taking a customer-oriented approach. In FY2025.3, we formulated a system reconstruction roadmap to realize "one-to-one communication" that utilizes customer data to propose the optimal service at the best time for each customer.

We will continue with these initiatives, and define what we aim to be and promote transformation in businesses other than residential as well.

* Please see □□ P.076 for examples of FY2025.3 activities in services for residential customers.

② Operational Process Reform

Transforming employee experience through Daigas X (Daigas transformation)

Daigas X, in full-scale operation since FY2024.3, rolls out activities that aim to enable diverse human resources to take on challenges, keep learning, and grow, as well as to let us speedily explore and deepen our understanding of unprecedented changes. Discussions were also held in each organization on where they aim to be and what actions to take, in light of the situation of each organization and on the frontline. A total of 4,400 employees participated in the discussions. Information was shared on initiatives that are producing results, such as the utilization of IT tools to accumulate knowledge across organizational boundaries. In FY2026.3, we will further promote efforts to expand this practice throughout our entire organization and advance our transformation more.



Aims of "Daigas X" are communicated and shared within the Group

System reform

In FY2025.3, we introduced SaaS in such operations as sales, accounting, and internal communications, promoting operational reforms.

We offered an environment where all employees can use generative AI, with information security guaranteed, and they actually used it. As a result, we confirmed that efficiency improved in such tasks as summarizing documents and drafting answers to inquiries. Moving forward, we will continue to expand the scope of use, such as by linking it with other tools, while paying close attention to the accuracy and security of information, thereby further accelerating the creation of new value and business transformation.

③ DX Promotion Structure Enhancement

Promotion structure that aims to integrate business with digital

In FY2025.3, a new training program for managers was launched to improve their skills and transform their mindset. This adds to the lectures by and dialogues with external experts in place for the management since FY2023.3. We also enhanced the development of DX core staff, who play a core role in DX promotion. By implementing a development program that includes lectures, OJT, and feedback interviews and taking other measures, we have developed a total of approximately 243 DX core staff members as of March 2025. In addition, we offered a self-learning support program on DX for all employees, and approximately 700 employees took the program.

Furthermore, OGIS-RI Co., Ltd. offers DX Practical Training, which is a service where IT professionals work together with organizations to help resolve issues. More than 100 cases a year were submitted for consultation. There was a case where using IT tools in answering inquiries halved the hours spent on the task. The training also functions as an opportunity to gain experience on DX while implementing the transformation. With these initiatives, we aim to build a system where top-down and bottom-up approaches create synergy.

Development Program by Job Level

Job level	Development program
Management	Lectures by and dialogues with external experts (approx. 20 participants)
Managers	Rollout of videos and textbooks to gain basic knowledge, group training for part of managers
DX core staff	Development program including lectures, OJT, and interviews (developed a total of approx. 243 employees)
All employees	- E-learning, courses for obtaining qualifications - Share lectures for the management - Offer a self-learning support program that mainly consists of online learning

Key Initiatives

Implementation of Grid Storage Battery Business That Incorporates Operational Optimization Logic

Osaka Gas will begin its grid storage battery business in 2025 with Senri Grid Storage Co., Ltd., which it established jointly with ITOCHU Corporation and Tokyo Century Corporation.

As the introduction of renewable energy accelerates, storage batteries that can compensate for fluctuations in renewable energy output are becoming more important. This business involves installing grid storage batteries (rated output 11,000 kW, rated capacity 23,000 kWh) on vacant land of the Senri Supply Station owned by Osaka Gas Network Co., Ltd. Using the electricity trading expertise we have cultivated, we will make transactions with three electricity markets (the wholesale electricity market,*1 the balancing market,*2 and the capacity market*3), thereby contributing to the stabilization of the grid.

The operation optimization logic that forms the core of our grid storage battery business incorporates bidding optimization and control optimization logic that we have developed using the mathematical analysis capabilities and systems development capabilities that we have cultivated over the years. This logic automatically calculates and makes plans for the timing and amount of charging and discharging in the wholesale electricity market using a mathematical programming optimization algorithm, and we have implemented the system on our in-house server that we built internally.

We will apply the know-how gained from this project to storage batteries installed with renewable energy facilities, EV batteries, and storage batteries installed at customer's sites, with the aim of expanding the scale of the entire storage battery business.

*1 A market operated by Japan

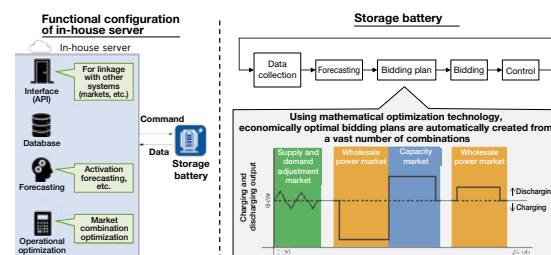
Electric Power Exchange to trade electric energy (kWh)

*2 A market where general electricity

transmission and distribution operators efficiently procure and operate the regulating reserve (Δ kW) for frequency regulation and supply and demand adjustment

services through the market

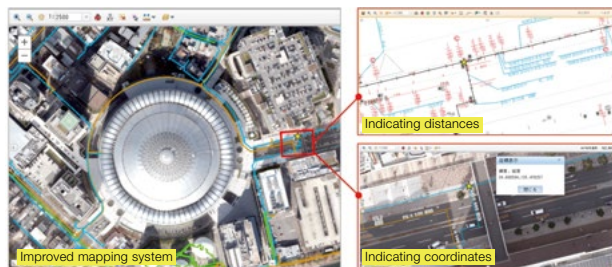
*3 A market for efficiently securing the overall supply capacity (kW) in Japan into the future



Digital Utilization in Gas Supply Equipment Management

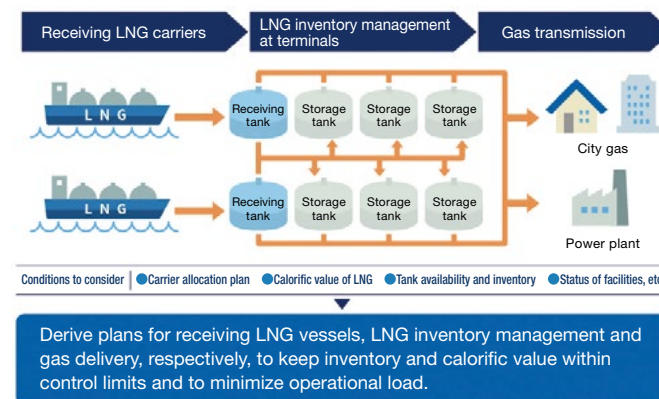
Since the gas supply business involves a great deal of on-site work, including gas pipe installation, maintenance and management, and safety monitoring, and involves an extremely large number of employees and partner companies, we are promoting the use of digital technology for the purpose of future efficient business operation, improvement of safety quality, and securing of technology and expertise.

We are operating a mapping system that displays and manages information on gas supply equipment on a map, including the location of approximately 60,000 km of gas pipes and the history of past gas works and works accepted from other companies, and using this information as the basis for various operations related to gas supply. By managing absolute coordinates based on latitude and longitude coordinates, we increased the accuracy of information on the location of gas pipes, which was previously handled based on relative distances to buildings and other structures.



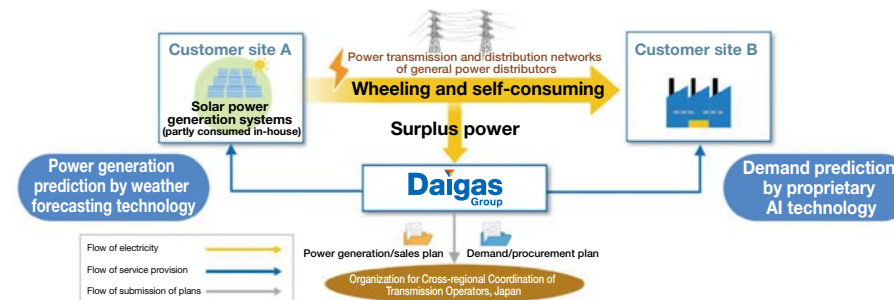
DX in Gas Production Process—Optimization of LNG Tank Operation Planning

Once LNG is delivered to a manufacturing plant, it is stored in tanks and then delivered according to demand, which requires appropriate heating value management and inventory control. The formulation of the tank operation plan requires expertise of skilled personnel since complex equipment configurations, operational constraints, city gas demand and various other factors need to be considered. We are working to optimize tank operation planning, using this expertise and mathematical programming.



AI-Based Self-Wheeling Scheme for Renewable Electricity —Starting supply and demand management service for self-wheeling, using a solar power generation system—

As one of our carbon neutralization solutions for corporate customers, we have started proposing a new electricity scheme using renewable energy, which is greatly affected by weather conditions, by using the weather forecasting technology and AI developed independently by Osaka Gas for output and demand prediction to improve accuracy.

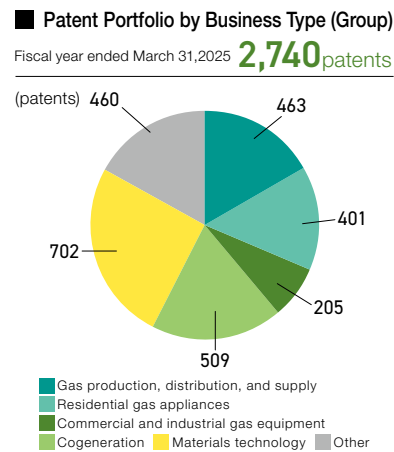


Research and Development/Intellectual Property

Principle and Outline

The Daigas Group consider research and development to be one of the most important growth strategies for the Group. In addition to ensuring and improving safety, we are conducting research and development aimed at improving operational efficiency and reducing equipment-related costs through the use of digital technology, improving customer convenience, and enhancing the sophistication of existing services. We are also engaged in research and development for the creation of new businesses and research and development that contributes to the realization of carbon neutrality.

Furthermore, we regard intellectual property rights as an important management resource and are actively working to secure and utilize the rights in conjunction with our business and technology development strategies. We are also actively working to promote comprehensive collaboration with universities to create innovation through industry-academia collaboration, and integrate and use the Group's proprietary technologies with those of external parties. By doing so, we are actively promoting "open innovation" activities aimed at accelerating and streamlining development and creating new technologies and products.



Reward System for Inventors

Osaka Gas has an invention achievement reward system in which inventors who have made significant contributions to its business are rewarded in order to motivate employees to invent and encourage intellectual property activities.

We disclose the results of the review of achievement rewards on the internal portal site, and respond to inquiries and opinions from employees regarding the results of the review, in an effort to operate the system in a fair and transparent manner.

Comprehensive Collaboration with Universities

Osaka Gas believes that it is important to innovate through industry-academia collaboration, and is therefore undertaking comprehensive collaborations with Kyoto University and the Research Center for Advanced Science and Technology, the University of Tokyo.

In March 2022, we concluded an organization-based*¹ comprehensive collaboration agreement with Kyoto University aimed at building broader collaboration toward achieving carbon neutrality and training young researchers in the medium to long term. In the following year, we established an Industry-Academia Collaborative Research Department on Kyoto University's Katsura Campus as a hub for industry-academia collaborative research, which does basic research in fields such as methanation technology.

We have concluded a comprehensive collaboration agreement with the Research Center for Advanced Science and Technology, the University of Tokyo,*² with the aim of solving social issues by creating research and development themes that we could not achieve alone, and by nurturing researchers and building networks through exchanges between the two parties.

*¹ The purpose is to promote large-scale collaborative research. It is not limited to specific research fields or researchers, but rather aims to explore new themes of future social value and make new innovations from a variety of research fields, from the humanities and social sciences to the natural sciences.

*² This is the newest attached research institute at the University of Tokyo. Since it was established in 1987, it has been conducting interdisciplinary research activities that transcend the boundaries between the humanities and sciences under six categories: materials, environment and energy, information, biomedical chemistry, barrier-free access, and social sciences.

Initiatives for Commercialization

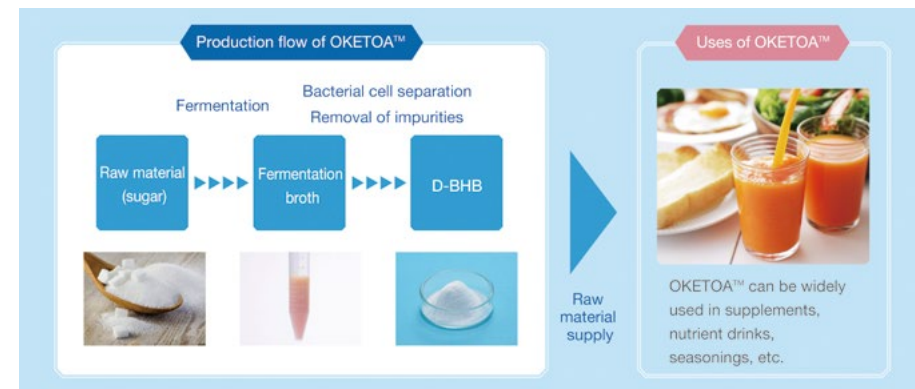
Promoting the commercialization of natural material-derived ketone body OKETOA™ by utilizing it for health foods, etc.

Taking advantage of its proprietary fermentation technology cultivated through biogas manufacturing and development and other businesses, Osaka Gas succeeded in mass-producing ketone body D-β-hydroxybutyric acid (D-BHB) by fermentation for the first time in the world. We worked on the manufacturing and achieved the commercialization of natural material-derived ketone body OKETOA™.

Ketone bodies are produced in the body as an energy source when sugar, utilized as an energy source in the body, becomes depleted (when carbohydrate intake is restricted).

Recently, D-BHB has been shown to be an energy source that elicits various physiological effects superior to sugar and is attracting attention around the world as a raw material for supplements, etc. We are promoting the use of D-BHB for a wide range of products, including cosmetic raw materials, health foods, and supplements.

■ Production flow of natural material-derived ketone body OKETOA™



Promoting the commercialization of antimicrobial and antivirus agent TioClean™

By introducing additives to the Company's proprietary photocatalysts that take advantage of technology developed for solar power generation, we have succeeded in the development of antimicrobial and antivirus agent TioClean™, which demonstrate high antimicrobial and antivirus properties and are easy to use.

There is a strong demand for antimicrobial and antivirus agents that are transparent, well adhere to the base material, and demonstrate antimicrobial and antivirus properties in a wide range of environments. TioClean™ offers all of these properties.

We will roll it out to be used for furniture and other home equipment and public, commercial, and other facilities, where there is demand for antimicrobial and antivirus properties, as well as for medical equipment and hygiene products.

New Businesses Creation

Principle and Outline

The Daigas Group has expanded its business domains to the Urban Development Business, Materials Solutions Business, and Information Solutions Business by taking advantage of technologies and strengths nurtured in the energy business and creating products and services that help resolve issues customers are facing. We will continue to work on the creation of new businesses, aiming to facilitate the Group's sustainable growth and contribute to the resolution of social issues.

Open Innovation Activities



Open innovation refers to an efficient approach used to seek solutions outside the company to the problems that Osaka Gas is unable to solve independently, with the aim of creating new value. Osaka Gas has pioneered this approach since 2009. Our efforts have led to the building and expansion of a network of partnerships (Open Innovation Platform) with universities, public research institutes, small enterprises, large corporations, ventures and overseas companies.

To find outside partners to work with, we have revealed details of our technology to-do list, something we have rarely done in the past, in order to solicit promising technical ideas from outside parties. After we launched full-fledged open innovation activities in FY2010.3, we have achieved many matchmaking opportunities. Some cases have actually led to commercialization and practical applications.

For example, gas pipe patrols using technology that automatically recognizes the part requiring construction with an on-board AI camera, and the use of drone technology in facility inspections are examples of value-added products created by combining our technology with external technologies.

The task ahead is to introduce some of the efficient technologies that we obtained externally, and together with our alliance partners, actively promote the creation of new R&D themes and creation of new businesses through the Open Innovation Platform.

Developing new EV-related businesses with partners

Expanding the use of EVs along with providing carbon neutral power sources is positioned as an effective means to achieve carbon neutrality by 2050. Against such backdrop, Osaka Gas is driving forward new initiatives, including capital and business alliances in the EV-related field with REXEV Co., Ltd., NEXt-e Solutions Inc., folofly Inc., and Terra Motors Corporation.

Specifically, we are considering business in a variety of fields through the alliance with these companies, such as utilizing EVs for the adjustment of power supply and demand and car sharing, converting mobility-derived reused storage batteries to grid storage batteries^{*1}, utilizing commercial EVs in the car leasing business, and proposing and developing EV charging infrastructure.

In addition, one of our Group companies, Daigas Energy Co., Ltd., launched in November 2023 the D-Charge service, where the company provides EV charging solutions that combine the installation of EV chargers with energy management^{*2} to commercial and industrial customers without any initial investment.

D-Charge offers both fast and regular chargers and meets the needs for base charging^{*3} and destination charging^{*4}. In accordance with customer needs, the service can also incorporate D-Green^{*5}, which supplies electricity from 100% renewable energy sources.

^{*1} The company renamed to Terra Charge Corporation in February 2024.

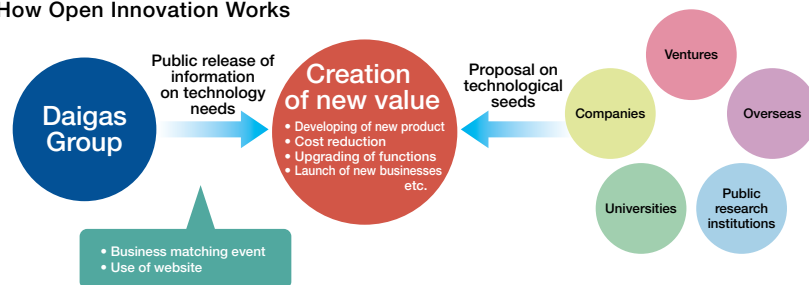
^{*2} Cutting peak power use and shifting peak power loads to reduce the impact of EV charger use on power demand.

^{*3} Charging at the base for the vehicle, such as home or company parking lots.

^{*4} Charging at the destination, such as commercial facilities, while staying there.

^{*5} Tariff for the supply of electricity from 100% renewable energy sources.

How Open Innovation Works



Launching “FitDish,” a regular delivery service for refrigerated pouched foods

Osaka Gas started in September 2023 the regular home delivery (subscription) service “FitDish,” using “Automatic Diagnosis” to deliver refrigerated pouch foods tailored to each customer’s needs based on inputs on lifestyle and preferences.

With “Automatic Diagnosis,” customers enter information on the Web about their family structure, allergies, and other preferences that match their lifestyle, and receive monthly menus which our proprietary algorithm estimates to be highly satisfying according to their needs. Personalization accuracy is further improved by evaluating the food afterwards. It eliminates the “menu-planning fatigue” of having to think about the menu, such as thinking “What should I cook today?” or “What should I cook for one more dish?”

The dishes we deliver are supervised by Osaka Gas Cooking School Co., Ltd. In order for our customers to eat with peace of mind, we use as few preservatives and coloring agents as possible and focus on a gentle, home-cooked taste that they will never get tired of. In addition, we also provide arranged recipes so that customers can enjoy the dishes they receive even more. Moreover, by delivering refrigerated pouch foods that do not need to be thawed, not only does it take less time to cook compared to freezing, but it also eliminates “freezer congestion” where the freezer is full and no more space is available, allowing space-saving storage in the refrigerator. Customers can also store the dishes in the refrigerator for about a month, so they can use them whenever they like.



Delivered once a month in a refrigerated pouch



Can be stored in the refrigerator to save space

Creating new business related to carbon neutrality

Osaka Gas is promoting technology evaluation and project development in collaboration with overseas startups. In FY2025.3, we invested in Koloma, Inc. (“Koloma”), a U.S. startup engaged in the exploration, development, and production of natural hydrogen.*1

The widespread adoption and utilization of carbon-free hydrogen and its derivatives, such as e-methane and ammonia, are crucial for achieving carbon neutrality by 2050, a goal set by over 120 countries and regions worldwide.

Koloma aims to commercialize natural hydrogen using its own data. We will work with the company to promote the production and use of natural hydrogen, which is expected to be an inexpensive and clean source of hydrogen.

In addition, the Company invested in FPR Energy Limited (“FPR Energy”), an Australian startup engaged in the development of next generation concentrated solar thermal system

(CST). Going forward, we will collaborate with FPR Energy to commercialize its technology and aims to contribute to the decarbonization of industrial heat demands. The CST system is being developed as a next-generation clean energy technology that efficiently converts sunlight into thermal energy for storage and supply, using a thermal medium that absorbs solar energy and stores it as heat, and the heat and steam generated from it can be used in various industrial and utility applications. FPR Energy was established in 2023 as a start-up to implement the next generation of concentrating solar thermal technology developed at Australia’s leading scientific research organization, the Commonwealth Scientific and Industrial Research Organization (CSIRO), into society.

FPR Energy has already completed a 1 MWt*2 scale demonstration and plans to develop the technology and optimize the operating system to scale up to 50 MWt by the end of 2026.

*1 Natural hydrogen is found in natural deposits (areas where specific resources or minerals are concentrated in underground rocks) located hundreds to thousands of meters underground. Its existence has been confirmed in various parts of the world, and development has been progressing in recent years, mainly in the United States and Australia. Some already established oil and natural gas drilling technologies can be used to extract natural hydrogen, and since greenhouse gas emissions from production are expected to be smaller, natural hydrogen, which is cost-effective and environmentally friendly, is expected to contribute to realizing a carbon-neutral society.

*2 MWt stands for megawatt of thermal energy, which indicates the capacity to collect and store 3,600 MJ of thermal energy per hour.

Creation of Innovation (FY2025.3 Results)

The Daigas Group is working to commercialize technologies it has cultivated, and also aims to create new businesses by combining the technologies and services of other companies with the strengths of the Group.

While working to create new businesses through co-creation with various organizations and external stakeholders, we further strengthened the new business creation functions of the Next-Generation Business Headquarters from FY2025.3.

Major social implementation examples

- Achieved faster and less manpower-intensive road surface leak inspections by using vehicles equipped with laser spectroscopic gas detectors and a navigation system that generates and navigates inspection routes.
- We launched an online gas education video service for overseas gas suppliers.
- Launched residential after-sales service centered on periodic visits in the new construction market.
- Introduced the “FAST* Channel” as content for the Sumai LINK TV Stick.
* “FAST” is an abbreviation for free ad-supported streaming TV, a broadcast-style video streaming service.
- Added an earthquake-sensing breaker that cuts off electricity when there is an earthquake of intensity 5 or higher as an option to “Mirupiko,” which monitors gas leaks or failure to turn off the gas.
- Launched “D-Remove,” a service with no initial investment to reduce CO₂ emissions from the process of removing and deodorizing volatile organic compounds, which cause air pollution.
- Developed and launched the world’s first AI-based carbon credit quality assessment service (Please see P.046 for details).