Social

Innovation Management

Summary

Why the topic is material	The Daigas Group views technology as the foundation for its corporate competitiveness and views research and development as one of its most important strategies for differentiating itself from the competition. We also recognize that proactively leveraging digital technology for our business, creating innovative services, evolving data management, and reforming business processes will lead to improved business competitiveness. While providing a stable supply of city gas in the Kansai region, the Group has expanded its business into peripheral areas and developed together with the region by working on research, development, and practical application of various new technologies that lead to comfortable lives and development of business for our customers. To attain sustainable development and growth that address the needs of the environment and society, the Group will create new value and provide a wider range of services and new technologies to customers in collaboration with various stakeholders.	
	Items to be addressed	Specific initiatives
Promoting business transformation with DX	 Data management evolution Practicing innovative service creation Operational process innovation 	Policy and promotion system We aim to become a "corporate group capable of keeping on changing" to continue providing value amid rapid change in society and the work environment as well as changes in customer values. We will proactively leverage digital technology, which is progressing rapidly, for our business and accelerate innovative service creation, data management evolution, and operational process innovation. In April 2022, we established the DX Strategy Department at the Corporate Planning Headquarters, and the DX Committee, a corporate committee, performs cross-organizational coordination and promotion of DX for the entire Daigas Group. Initiatives undertaken in FY2023.3 • Transforming value for customers • Building systems and structures that take advantage of Group's collective strength • Transforming employee value through "Daigas X (Daigas Transformation)" • Human resources development
Research and development/ intellectual property	 Research and development of technologies that contribute to achieving carbon neutrality Technology development to ensure stable energy supply and safety Research and development for the creation of new businesses Securing and utilizing intellectual property rights 	Policy and promotion system In line with the Medium-Term Management Plan 2023, the Carbon Neutral Vision, and Energy Transition 2030 (ET2030), we aim to realize a low-carbon, decarbonized society and promote research and development of technologies to ensure a stable energy supply and safety as well as to create new businesses. Based on the rules and regulations related to technological development, we make decisions on the implementation of technological development, allocate appropriate budgets according to the importance of the theme, and follow up on progress at the time of implementation. Initiatives undertaken in FY2023.3 • Promoted research and development, including that of methanation, to achieve carbon neutrality • Continued to promote technological development to ensure and improve safety, and research and development to create new businesses • Secured and utilized intellectual property rights in conjunction with business and technology development strategies • Promoted open innovation activities that actively integrate and utilize technologies owned by Osaka Gas and those owned by external parties