9

(%)

120

100

80

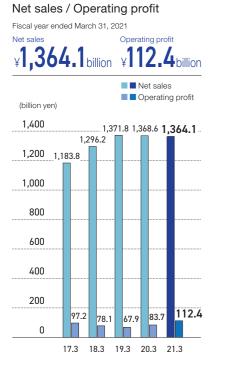
60

40

20

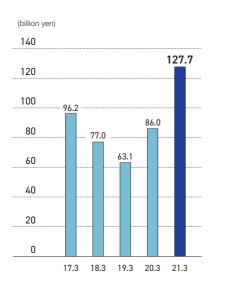
0

Financial Data

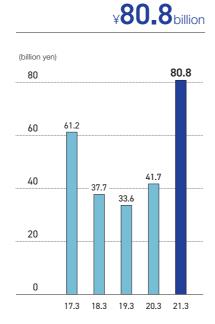


Ordinary profit Fiscal year ended March 31, 2021





Profit attributable to owners of parent Fiscal year ended March 31, 2021



Total shareholder return*1 Fiscal year ended March 31, 2021

108.0

100.1 101.7

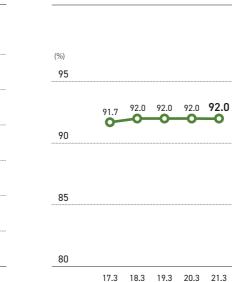
103.4

111.4%

111.4

Non-Financial Data

Customer satisfaction (overall satisfaction*2) (Osaka Gas) Fiscal year ended March 31, 2021



*1 Calculated based on data as of the end of March 2016

Number of employees

As of March 31, 2021

20,000

10,000

0

17.3 18.3 19.3 20.3 21.3

20,941

20,762 19,997 20,543 **20,941**

17.3 18.3 19.3 20.3 21.3

*2 Percentage of evaluations in the highest two ranks of a six-rank scale regarding customer satisfaction levels in seven areas of operation that have direct interaction with customers (opening gas valves, appliance repairs, appliance sales with installation, periodic safety inspections (gas facility surveys), telephone support (customer center), emergency safety calls, expired meter replacements)

Percentage of women in managerial positions (Osaka Gas) As of March 2021 Target 5.0% by 2020

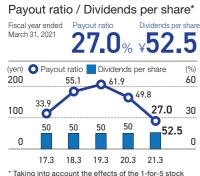
Target	0.0% Dj	/ 2020
* Increased d	ue to the imp	act of the (
(%)		
6.0		
5.0		
4.0		3.8
3.0	2.7	<u> </u>
2.0	0	
	17.3	18.3

Percentage of women in new recruits for career-track positions (Osaka Gas) Fiscal year ended March 31, 2021



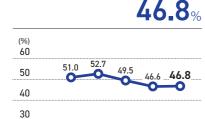
Return on total assets (ROA)* Fiscal year ended ROF ROA March 31, 2021 7.8% 3.6% O Return on equity (ROE) (%) O Return on total assets (ROA) 10.0 7 8 5.0 0 0.0 17.3 18.3 19.3 20.3 21.3 * Calculated taking in account of "Partial Amendments to Accounting Standard for Tax Effect Accounting"

Return on equity (ROE)



* Taking into account the effects of the 1-for-5 stock consolidation

Shareholders' equity ratio* As of March 31, 2021



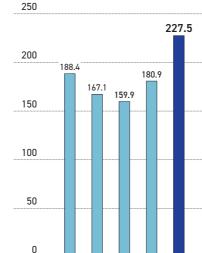
17.3 18.3 19.3 20.3 21.3 * Calculated taking in account of "Partial Amendments to Accounting Standard for Tax Effect Accounting"

Debt equity ratio As of March 31, 2021



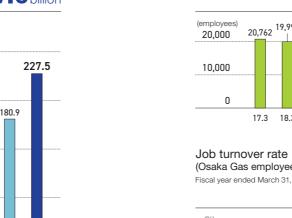
EBITDA Fiscal year ended March 31, 2021





17.3 18.3 19.3 20.3 21.3

¥227.5 billion



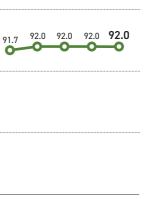


17.3 18.3 19.3 20.3 21.3

(Osaka Gas employees under age 50) Fiscal year ended March 31, 2021 1.36%

10







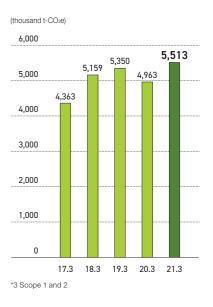




Greenhouse gas emissions*3

Fiscal year ended March 31, 2021



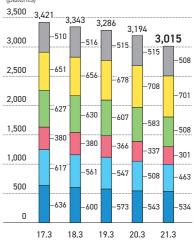


Patent portfolio by business type

Fiscal year ended March 31, 2021

(patents)

3,015 patents



Gas production, distribution, and supply

Residential gas appliances

Commercial and industrial gas equipment

Cogeneration

Materials technology