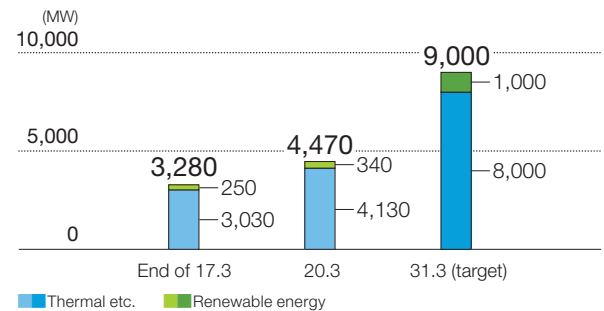


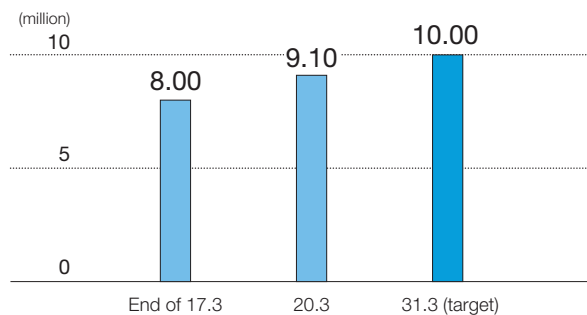
Progress toward Long-term Management Goals



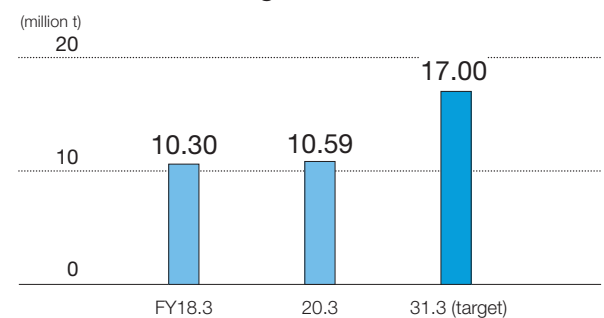
Energy source procurement capacity



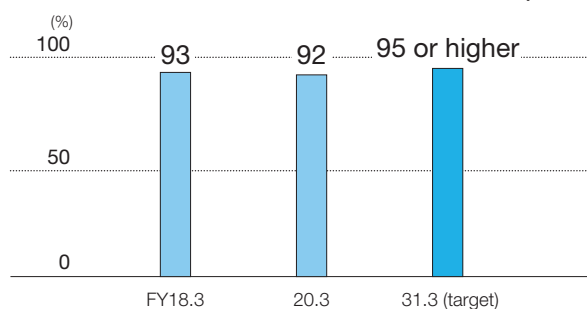
Number of customer accounts



Scale of natural gas business



Customer satisfaction at each contact point

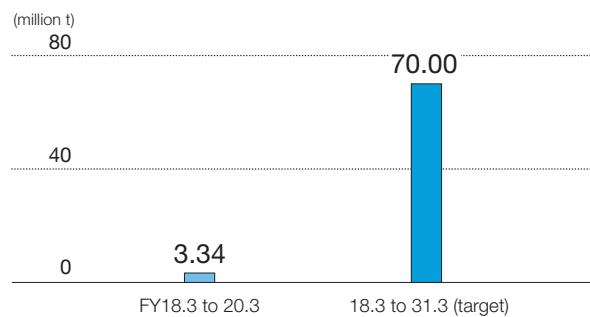




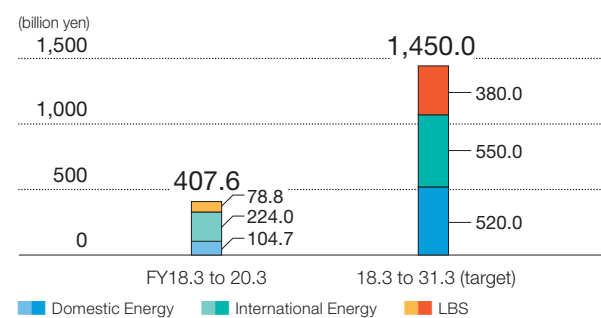
Ensure security and safety of gas pipelines, gas manufacturing, and power generation business

Maintain the status of zero serious accidents

Contribution to reduction in amount of CO₂ emissions



Growth investment



Quality improvement investing

