

# Our Commitment



Chairman  
Hiroshi Ozaki

President  
Takehiro Honjo

## Our Commitment

To be an innovative energy and service company  
that continues to be the first choice of customers and  
achieve sustainable growth

To maximize value for all stakeholders

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We are delighted to extend our warmest greetings to all stakeholders as we issue this Annual Report 2019.

It currently continues to be difficult to foresee the future business environment due to increasingly volatile overseas situations, unstable economic conditions, and continued competition in the gas and electricity business in Japan. In addition, our business environment is drastically changing more than ever as a result of factors including frequently occurring large-scale disasters in recent years, intensifying low-carbonization and decarbonization movement reflecting heightened awareness of climate change risks, advancement in digitalization, and diversification of customers' sense of values.

Under this severe business environment, however, we seek to pursue sustainable growth, and we have been making steady efforts to realize the vision of "being an innovative energy & service company that continues to be the first choice of customers," which is what we aim to be, as we formulated in the Long-term Management Vision and the Medium-term Management Plan "Going Forward, Beyond Borders" announced in March 2017.

Through our efforts so far, we have made progress in our domestic and overseas businesses operations toward realizing what we aim to be. Although the environment surrounding the Daigas Group is expected to continue to change drastically, we will further accelerate efforts while flexibly responding to changes in the business environment during the fiscal year ending March 31, 2020, which is the third year of the Medium-term Management Plan.

Furthermore, we will focus on execution of ESG (Environment, Society and Governance)-conscious management for enhancement of customers' lives and businesses, which will create value for customers and lead to the creation of value for society, value for shareholders, and value for employees. We are committed to sustainably generating these four types of value for all stakeholders of the Daigas Group.

Thank you for your continued support and encouragement.

September 2019

Chairman



Hiroshi Ozaki

President



Takehiro Honjo