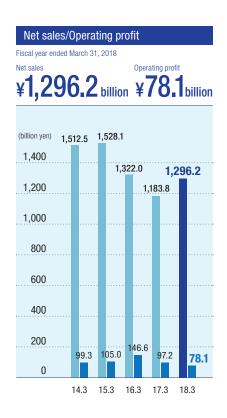
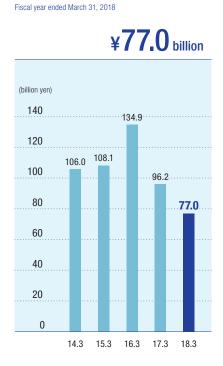
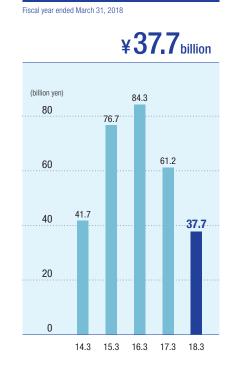
Financial Data

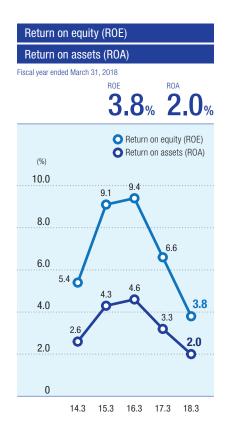




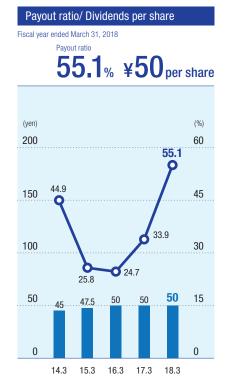
Ordinary profit



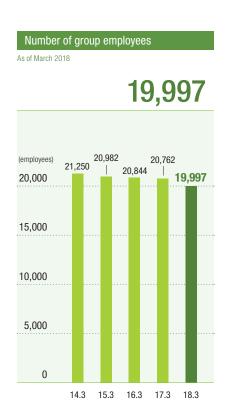
Profit attributable to owners of parent

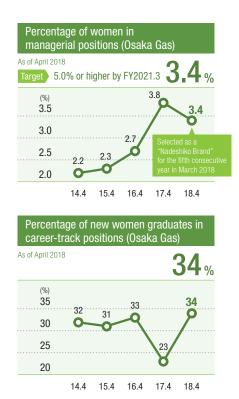






Non-Financial Data



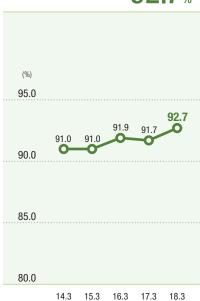




Customer satisfaction (overall satisfaction*)

Fiscal year ended March 31, 2018

92.7%



^{*} Overall satisfaction: Percentage of evaluations in the highest two ranks of a six-rank scale regarding customer satisfaction levels in seven areas of operation that have direct interaction with customers

Group greenhouse gas emissions

Fiscal year ended March 31, 2018

5,159 thousand t-C02e



Patent portfolio by business type Fiscal year ended March 31, 2018

3,343 ■ Gas production, distribution and supply Residential gas appliances Commercial and industrial gas equipment Cogeneration Materials technology (patents) Other 3,500 3,401..3,421..3,343 3,305 3,120 3,000 2,500 2,000 1,500 1,000 500 600 601 0 15.3 17.3 18.3 14.3 16.3